
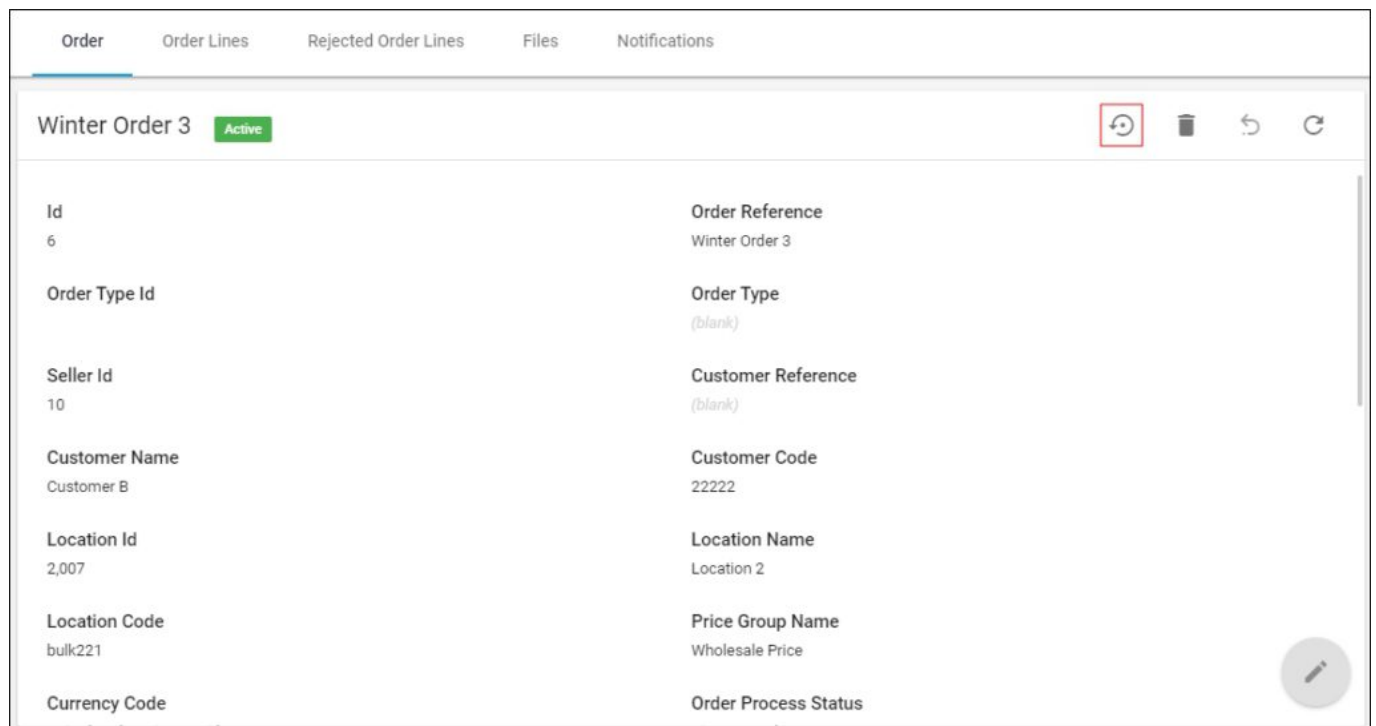


# Reopen order

## Notes:

- Only orders with statuses “Approved” or “Rejected”, can be reopened.
- If **Order Sync** option is activated for the catalog, you can reopen an order with status “Submitted”, “Approved”, or “Rejected”.

To reopen an order, click the checkbox(es) next to the order you want then click , or view the order details then click the button as shown in the below example:



The screenshot displays the 'Order' details for 'Winter Order 3', which is currently 'Active'. The page includes a navigation bar with tabs for 'Order', 'Order Lines', 'Rejected Order Lines', 'Files', and 'Notifications'. The order details are presented in a table format:

<b>Id</b> 6	<b>Order Reference</b> Winter Order 3
<b>Order Type Id</b>	<b>Order Type</b> (blank)
<b>Seller Id</b> 10	<b>Customer Reference</b> (blank)
<b>Customer Name</b> Customer B	<b>Customer Code</b> 22222
<b>Location Id</b> 2,007	<b>Location Name</b> Location 2
<b>Location Code</b> bulk221	<b>Price Group Name</b> Wholesale Price
<b>Currency Code</b>	<b>Order Process Status</b>

In the top right corner of the order details view, there is a toolbar containing several icons. The refresh icon (a circular arrow) is highlighted with a red rectangular box, indicating the action to be taken to reopen the order. Other icons include a trash can, a back arrow, and a refresh arrow.

You can also select “Reopen Order” from the Actions menu next to the order you want, the order processing status changes to “Reopened” and you can update it through importing a file with the same order reference and details then submit it again. To submit the order, follow steps mentioned in [“Submit order”](#).